



LOYOLA COLLEGE (AUTONOMOUS) CHENNAI – 600 034

B.Com. DEGREE EXAMINATION – COMMERCE

SIXTH SEMESTER – APRIL 2025

UCO 6503 – HUMAN RESOURCE MANAGEMENT



Date: 30-04-2025

Dept. No.

Max. : 100 Marks

Time: 09:00 AM - 12:00 PM

PART –A

ANSWER ANY FOUR QUESTIONS:

(4x10=40marks)

1. Explain the steps involved in the process of Selection?
2. Describe the model of a grievance procedure with an organizational chart.
3. Explain the concept of 'Hot Stove Rule'.
4. Bring out the importance of Human Resource Management.
5. Briefly explain the features of Job Specification
6. Can a worker challenge punishment? – Discuss.
7. Describe the objectives of Training Program.
8. Explain the various approaches to employee discipline in an organization.

PART–B

ANSWER ANY THREE QUESTIONS:

(3x20=60 marks)

9. Describe in detail the functions of Human Resource Management.
10. Discuss the reasons as to why grievance arises among employees in an organization.
11. Enumerate in detail the steps and limitations of Man Power planning.
12. Describe the various sources of Recruitment that takes place in the present context of an organization.
13. Explain in detail the principles of a good learning process.
14. What do you mean by Competency? – Briefly explain the various stages involved in Competency Building.

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